

# Topic 1.1: Understanding Social Engineering

LO: 1.1.A, 1.1.B, 1.1.C | Skill: 1.A | Scenario: 1A: Detecting Phishing Messages

## Application Worksheet — Topic 1.1

Complete all three parts. Use complete sentences in Parts 2 and 3.

### Part 1 — Vocabulary match (5 points)

Match each term to its definition. Write the letter of the definition next to the term.

Term	Your answer	Definition
Phishing	___	
Intimidation	___	
Urgency	___	
Elicitation	___	
Credential capture	___	

### Definition bank

- A. Casual conversation designed to draw out sensitive information.
- B. Threat-based tactic that pressures the target with a negative consequence.
- C. Stealing a username and password by tricking a user into entering them on a fake page.
- D. Social engineering attack delivered by email.
- E. Time-pressure tactic that prevents the target from taking time to think.

### Part 2 — Red-flag identification (5 points)

Read the email below carefully. List **three** specific red flags that suggest this email is a social engineering attempt. For each one, write a short sentence explaining why it is a red flag.

#### Email Stimulus

**From:** alerts@my-bank-secure-portal.example.com  
**To:** joelle.r@westbrookgear.com  
**Subject:** ACTION REQUIRED: Account verification within 6 hours

Dear Customer,

Our automated system has flagged unusual login activity on your account. To prevent permanent suspension, please verify your account within 6 hours by clicking the secure link below and entering your full login details.

Verify now: <http://my-bank-secure-portal.example.com/verify?id=joelle>

Failure to act within 6 hours will result in immediate account closure and may affect your credit standing.

Sincerely,  
My Bank Security Team

**Red flag 1:** \_\_\_\_\_

**Why it is a red flag:**

**Red flag 2:** \_\_\_\_\_

**Why it is a red flag:**

**Red flag 3:** \_\_\_\_\_

**Why it is a red flag:**

### **Part 3 — Impact application (4 points)**

Imagine the recipient of the email above did click the link and enter their username and password. In 2-3 complete sentences, describe two distinct categories of impact that could follow. Use vocabulary from this topic.